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TERMS & CONDITIONS

Please take the time to review these terms and conditions before you place an order for any product!

Product Warranty

Please reference our [Product Warranty](#) page for the full terms of our warranty.

Our Business Name & Credit Card Charges

Charges to your credit card for products that you order from this website will show on your statement as **Build My LED LLC**. However some credit card companies abbreviate the name.

Order Placement

You can order our products by browsing our catalog and adding the products you wish to purchase to the shopping cart.

Once you have added the products you want to order to your shopping cart, click on the shopping cart button. You will then be prompted to enter your shipping and payment information.

Upon submission of your order you will be sent a confirmation email detailing the products that you ordered and all invoicing / shipping information. You can also review your order details by logging into your account on our website. If there are any errors or problems with your order, please contact us immediately at info@bmlhorticulture.com.

Stock Availability

Due to the number of combinations available, we build every fixture to order on a FIFO basis (First In / First Out). The lead time projection for production is based on our previous experience with getting inventory for this item from our suppliers, or our typical production lead times. **The lead time projection is our best estimate, is not guaranteed and is subject to change or correction.**

Postal Shipping Times

Shipping times estimated in the shopping cart. These times are provided by the 3rd party shipping companies, are **NOT guaranteed** and can take longer on occasion. It has been our experience that while the shipping times provided by the 3rd party shipping companies are usually fairly accurate, there will be occasions where it will take longer. If you need your order by a specific date, we recommend that you use an Expedited or Express option instead.

LED Binning

BML Horticulture uses average spectroradiometric data for each LED type to estimate fixture performance. Actual photometric results may vary from advertised performance estimates. Actual production LEDs will vary both in spectral content and radiometric flux within the LED manufacturer's bin tolerance.

Pre-Payment Options

We offer the following pre-payment options:

- Visa
- MasterCard
- American Express
- PayPal
- Bank or Cashier's Check

Since we build all fixtures to order, we will debit your credit card for the full purchase amount when you submit your order.

If you pay for your order with PayPal, PayPal will immediately debit your PayPal account for the full purchase amount.

If you pay by Bank or Cashier's Check, simply mail your check to our address. Once we receive the payment, we will start production on your order.

We are unable to accept COD orders at this time.

Term Accounts

Term accounts are available to qualifying organizations. With some exceptions, we typically require a few pre-paid orders to establish order volume and frequency trends before we are able to offer terms. Please contact us for more details.

Our terms are Net 30 and are **strictly enforced**. We will not be able to process any order if your account is not up to date.

Pricing Information

All pricing is based on US dollars and is subject to change without notice. All charges are invoiced in US dollars and will be converted to your local currency by your

credit card company.

Currency Exchange

For your convenience we provide a currency exchange function that allows you to view the prices of all our products in the currency of your choice. Exchange rates are updated each business day, are approximate and are subject to correction or change. Charges will be invoiced in US dollars and will be converted to your local currency by your credit card company. Pricing is only guaranteed to be accurate in US dollars.

Shipping Information

All products are shipped FOB from our facility in Austin, Texas, USA.

Discount/Free Shipping

From time-to-time we may offer discounted or free shipping based on the purchase value of your order. Our discounted/free shipping offer is only available for orders placed on our website.

Duties, import fees, or taxes assessed by your country's customs service or customs brokerage fees that are assessed by the carrier are the responsibility of the customer and are not covered by our discounted/free shipping offer.

Shipping & Handling Costs

Shipping costs are based on current rates as published by the specific shipping carrier. To determine the cost to ship your order, simply add items to the cart.

US Orders

We can ship to you via FedEx.

Taxes will automatically be added to orders shipping within Texas.

International Orders

We will accept International orders from most countries. We can ship to you via FedEx, DHL and USPS. Duties and brokerage charges may be assessed by your country's customs service and the shipping company, and these charges are the buyer's responsibility.

Order Processing Time

We will make every effort to ship your order within the lead time projection provided on our website. However we are unable to guarantee any specific lead/delivery time.

Expediting

Since we build orders on a first come, first serve basis, we are not able to expedite any orders. We want to be fair to all customers, and if we expedite one order, it means someone is going to get bumped down the schedule.

Combining Orders

We are not able to combine multiple orders together for shipping. If you need to order additional items, you will need to enter a new order that will be processed and shipped separately. Multiple orders cannot be combined to qualify for our free shipping offer.

Returns & Exchange Policy

Since all lighting systems depreciate with use (including the sun), we do not accept returns or exchanges on any lighting products.

For warranty returns, please send an email to info@bmlhorticulture.com for complete return instructions, and our team will issue an RMA for approved returns.

Written quotes (mailed, emailed or faxed) may have modified return/exchange conditions that will supersede this return/exchange policy.

Order Cancellation

If we have not started production on your order, you can cancel non-custom orders without penalty. Once we start production, orders may not be cancelled. Custom-built orders may not be cancelled. To cancel an order, please send an email message to info@bmlhorticulture.com.

Product Liability

Build My LED LLC's sole obligation for products that prove to be defective by Build My LED LLC's own evaluation tests will be to repair or replace the products. Outside of our published warranty, Build My LED LLC gives no warranty either expressed or implied and specifically disclaims all other warranties, including warranties for merchantability and fitness. In no event shall Build My LED LLC liability exceed the buyers purchase price. Nor shall Build My LED LLC be liable for any indirect or consequential damage. Notice of possible defective products must be made within 30 days of delivery. This warranty does not apply to products that have been subject to misuse including, but not limited to; the application of a reverse voltage to LEDs, static discharge, overheating, water submersion, accident, modifications, or alteration which makes it impossible for Build My LED LLC technicians to test the product. All product warranties are void if the LED fixtures have been opened by the customer.

Further, products sold by Build My LED LLC are not authorized for use as critical components in life support devices, systems, nor in medical operating room or life rescue equipment. A critical component is any component of a life support device, system or medical/rescue equipment whose failure to perform can be reasonably expected to cause failure or malfunction of the life support device, system or medical operating room/life rescue equipment.

Our LED lighting products are extremely bright. Customer should not stare directly into any of the lights. Customer should only use Light Therapy LED fixtures under a licensed doctor's supervision. **BUILD MY LED LLC, NOR ANY OF THEIR EMPLOYEES SHALL NOT BE LIABLE FOR ANY DAMAGES OR LOSSES INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ASSOCIATED WITH USING THE LED LIGHTING PRODUCTS.**

Use of our Website

By accessing our website (www.bmlhorticulture.com), you warrant and represent to us that you are legally entitled to do so and to make use of information made available via the website.

External Links

External links may be provided for your convenience, but they are beyond our control and no representation is made as to their content. Use or reliance on any external links and the content thereon provided is at your own risk.

Misprints & Errors

We make every effort to ensure that the information provided on our website is current and accurate. However, misprints, errors, inaccuracies, omissions (including incorrect specifications for products) or other errors may sometimes occur despite our best efforts. Build My LED LLC does not warrant that the content of our Website including, without limitation, product descriptions, availability or photographs, is accurate or complete.

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Technical Specifications & Product Information

Product information & specifications supplied on this website is based on information published by the respective product manufacturers and is provided for reference only. Always refer to the manufacturers published documentation for complete and current information. If there is a discrepancy between the information published on this website and the information published by the manufacturer, the manufacturer's documentation must be considered accurate.

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We reserve the right to amend and update these Terms and Conditions at any time without notice. Terms & Conditions were last updated on January 17, 2014.

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